



Banking Connect

In this rapidly advancing technological world, we are faced with many challenges. Today, those challenges are diligently handled and managed by Telecom Management Resources. TMR helps banking professionals meet their communication needs through custom conferencing services. Keeping banking professionals connected and up-to-speed on emerging changes, offerings and opportunities is a key in staying ahead. That's why TMR is bringing you the largest service provider in the world specializing in conference communications. We offer the necessary conferencing tools to help you stay on top of your needs. With further globalization, consolidation, deregulation and diversification of the financial industry, the banking sector will become even more complex.

Our world renowned conferencing can be used for:

- Weekly or monthly meetings with EVPs, VPs, and Branch Managers
- Corporate announcements
- Training and certification classes for credit analysts and branch managers
- Client events that include guest speakers, investment tips and hot topics
- "Check 21" transitions, roll-outs or system enhancement discussions

Services included:

- **Reservationless-Plus** – meet at a scheduled time or at the drop of a hat using a secure passcode.
- **Web Conferencing** – Through secure SSL online collaboration you can visually share slides and data with participants in addition to recording the web conference for others to view later.
- **InView Video Conferencing** – Meet with your clients face-to-face and avoid the cost and hassles of travel. We provide video conferencing services, making it easy to meet your commercial banking objectives by gaining the human element of "in-person" communications.
- **Operator Assisted** – Get assistance for your larger corporate announcements or event-type calls from professional operators who help you manage the call as participants join. For calls where security is a main concern, participants can join using a secure password which the call leader specifies when making the reservation.
- **Encore** – keep your message accessible to participants through a digital recording of the call that will be available to those who missed it live or would like to listen again.
- **Transcription** – Maintain accurate records of your banking conference by electing to receive a written transcript of your call delivered in an electronic or hard copy format within 12, 24, or 48 hours of your meeting.
- **Electronic Invoicing** – Streamline your client bill-back process by receiving monthly invoices in a standardized electronic format eliminating the need for paper copies.

We look forward to discussing these services along with other services Telecom Management Resources can provide to your company.